

Under the *Workers' Compensation and Rehabilitation Act 2003* (the Act), a worker can apply for an injury sustained at work. These include psychiatric and psychological conditions. These injuries can be caused by:

- 'traumatic events' eg. an armed hold-up at the workplace
- other work related factors eg. bullying, harassment or discrimination.

What is the process?

WorkCover Queensland or your employer may need to collect information from you about a workers' compensation claim lodged by a worker for an injury they believe they have sustained at work. WorkCover Queensland or your employer will contact you for information you have about the claim that has been made.

Things to keep in mind when providing your information

- you should only provide information if you have first hand or direct knowledge of the events or injury relating to the claim being made
- where possible, you should give specific details, for example dates, times, location, and people involved in the events being discussed.

What happens to the information I provide?

The information you provide will serve as a true and accurate record of your knowledge of the relevant event/s.

The information you give will be added to the injured workers' file relating to the claim for compensation. As it is part of the file and relevant to the claim, it can be released to the injured worker or employer.

Other people may also be able to apply for access to this information under the Freedom of Information Act 1992.

For more information

If you would like more information about providing information to your employer or WorkCover Queensland in regard to a workers' compensation claim, please contact us on 1300 362 128 or visit our web site at www.workcoverqld.com.au.